## SIDANA INSTITUTE OF EDUCATION

Khiala Khurd, RamTirath Road, Amritsar
Approved by NCTE, Accredited by NAAC & Permanently Affiliated to GNDU
INTERNAL QUALITY ASSURANCE CELL

## **Students Satisfaction Survey (Tool)**

**Academic Year- (2016-2017)** 

## Report of Student Feedback Performa:

To make teaching-learning process more effective there is a dire need to get systematic feedback on the rating scale develops by the institute for above said purpose. To collect feedback from the existing students is the regular feature of the institute. At the end of every annual session i.e. March-April month, feedback Performa is distributed individually to the students.

About the rating Scale: To collect the data a self prepared questionnaire by the faculty members of the institute is used. This tool is divided into five Areas which are Academics, Infrastructure, Skills/Competencies developed during course of study, Overall Experience in the institute.

Total Number of Students	93
Number of Female Students	84
Number of Male Students	09
Rural	50
Urban	43
Graduate	61
Post Graduate	34

S. N o.	Parameters	Exce llent	Goo		Ad equ ate	Ina deq uat e	Poor	Graphic Presentation	
	ACADEMICS								
1.	B.Ed. course provides opportunity to develop knowledge, concepts, skills for teaching profession	63.4 %	34. 4 %	2.2		-			■ Excellent ■ Good ■ Adequate
2.	Orientation programme provided by the Institute at the beginning	49.5 %	48. 4%	2.2 %		-			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>

3.	The programme & course outcomes were clear to you  Use of Teaching Aids & ICT	51.6 %	43 % 40. 9%	5.4 %		 Excellent Good Adequate Inadequate Poor
	in the class to facilitate teaching					■ Excellent ■ Good ■ Adequate ■ Inadequate
5.	How well did the teacher prepare for the classes?	49.5	44.	6.5 %		 ■ Exceleent ■ Good ■ Adequate ■ Inadequate ■ Poor
6.	How well was the teacher able to communicate?	48.4	47. 3%	3.2	1.1%	 Excellent Good Adequate Inadequate Poor
7.	Academic content provided by the facilitator is	55.8 %	43 %	1.2 %		 <ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
8.	The entire syllabus was covered in the class	52.7 %	46. 2%	1.1 %		 Excellent Good Adequate Inadequate Poor

	INFRASTRUCTURE						
9.	Infrastructure facilities in the Campus (LCD/Audio/Computer/Seat ing Arrangements etc)	51.2 %	37. 2%	8.6 %	3%		<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
1 0.	Library reading material and Digital resources for the course?	44.1 %	49. 5%	6.5 %			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
1 1.	Internet Facility	39.8	48. 4%	10.		1.1%	<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
1 2.	Extra- curricular activities facilities	43%	46. 2%	8.6	1.1 %	1.1%	<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
1 3.	Opportunities to participate in any of the extracurricular activities	43 %	49. 5 %	6.5 %	1.1s%		<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
1 4.	Sports Facilities	44.1 %	49. 5%	5.4 %	1.1%		<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>

1 5.	Recreational Facilities  Health care/ sanitation facilities	41.9 %	45. 2% 48. 4%	7.5 %	1.1%		<ul> <li>Excellent</li> <li>Good</li> <li>Adequate</li> <li>Inadequate</li> <li>Poor</li> <li>Excellent</li> <li>Good</li> <li>Adequate</li> <li>Inadequate</li> <li>Poor</li> </ul>
	CIIDDADT CVCTEM						
1 7.	How far the teacher encourages the student to participate in curricular and co-curricular activities?	50.5	41. 9 %	7.5 %			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
1 8.	How helpful was the mentor in advising?	52.7 %	40. 9%	6.5 %			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
1 9.	Interaction pattern with the faculty members	43 %	51. 6%	5.4 %			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
2 0.	Interaction pattern with the Head of the Institute	48.4	47. 3%	3.2 %	1.1%		■ Excellent ■ Good ■ Adequate ■ Inadequate ■ Poor

2 1.	The institute takes active interest in promoting internship programme  How do you find the Institute's administrative dealings?	44.1 %	40. 9% 48. 4%	9.7 %	2.2%		Excellent Good Adequate Inadequate Poor Excellent Good Adequate Inadequate
2 3.	The internal evaluation system prescribed by the affiliating body as it exists is	47.3	46. 2%	6.5 %			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
2 4.	Internal evaluation policy adopted by the Institute	50.5	37. 6%	10. 8 %	1.1%		<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
2 5.	When you meet student who have taken a similar programme at other Institute, what do you feel that your programme at your institute is?	53.8	35. 5%	9.7 %	1.1%		<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
2 6.	How will you rate the attitude of teachers to extra- curricular activities?	52.7	38. 7%	8.6			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>

7.	Has your time at the Institute been intellectually enriching?  How do you rate the	40.9 %	49. 5%	9.7 %	2.2%		<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
8.	student-teacher relationship in the Institute as a whole?	%	7%	%	2.270		<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
2	SKILLS/ COMPETEN Leadership Qualities	<b>NCIES</b> 45.2	<b>DEVI</b> 47.				
9.		%	%	%	%		<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
3 0.	Time Management	47.3 %	41.	9 10 8%			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
3 1.	Communication Skills	51.6	38. %	7 9.7 %			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>
3 2.	Use of ICT tools	47.3 %	45.	2 7.5 s%			<ul><li>Excellent</li><li>Good</li><li>Adequate</li><li>Inadequate</li><li>Poor</li></ul>

3	Problem Solving	45.2	46.2	8.6	 	
3.	Competencies	%	%	%		■ Excellent
	·					■Good
						■ Adequate
						■ Inadequate
						Poor
3	Overall Academic Experience	49.5	44.1	6.5	 	
4						
4.	in the Institute	%	%	%		■ Excellent
4.	in the Institute	%	%	%		■ Excellent ■ Good
4.	in the Institute	%	%	%		
4.	in the Institute	%	%	%		■Good
4.	in the Institute	%	%	%		■ Good ■ Adequate

## **Analysis Report**

Sr. No.	Area	Analysis Report
1.	Academics	• 63.4 % students rated B.Ed. course excellent in helping them to develop knowledge, concepts & skills required for teaching profession which are 59 out of 93, where as 32 i.e. 25.6 % rated Good and 2 students as adequate.
2.		• Orientation programme provided at the commencement of the session is excellent rated by 49.5% (46 out of 93), 48.4% as good i.e. 45 out of 93 and 2.2 % as adequate i.e. 2 out of 93.
3.		• Clarity of the programme & course outcomes is excellent rated by 48 students out of 93 which are 51.6 %. 43% (40 out of 93) rated good and 5.4 % i.e. 5 out of 93
4.		• Teaching Aids & ICT used in the class to facilitate teaching were excellent rated by 50 students out of 93 i.e. 53.8%. 38 out of 93 i.e. 49.5% rated as good and 5.4 % i.e. 5 out of 93.
5.		• 49.5% students agreed that the teachers were excellent prepared for the classes (46 out of 93). 44.1% students agreed good i.e. 41 out of 93, 6.5% students agreed Adequate, 1.1% students agreed Inadequate that the teachers were prepared for the classes.
6.		• 48.4% students agreed for the Communication Skills of Teachers are excellent 45, 47.3% students agreed for the Communication Skills of Teachers are good 44, 3.2% students agreed for the Communication Skills of Teachers are Adequate 3, 1.1% students agreed Inadequate the Communication Skills of Teachers 1 out of 93.
7.		<ul> <li>49.5% students agreed for Quality of Academic content provided by the facilitator are excellent46, 43% students agreed for Quality of Academic content provided by the facilitator are good 40, 7.5% students rated as Adequate for Quality of Academic content provided by the facilitator which are 7 out of 93.</li> </ul>
8.		• 52.7 % students rated as excellent for whole syllabus completed in time 49 out of 93, 46.2 % students rated as good 43, 1students rated as Adequate.
9.	INFRAST	<ul> <li>47.3 % students rated as Excellent 44, 41 students rated as Good which</li> </ul>

	RUCTURE	41.4%, 8 students rated as Adequate Infrastructure facilities in the Campus
		(LCD/Audio/Computer/Seating Arrangements etc).
10.		• 44.1 % students rated as Excellent i.e. 41 out of 93, 49.5% students rated as Good i.e. 46 out of 93, 6.5 % students rated as Adequate which are 6 students rated as Inadequate for Reading material, Book Bank facility & e- resources in the library
11.		• 37 students rated as Excellent, 45 students rated as Good, 10 students rated as Adequate and 1.1% students rated as Poor for Internet Facility.
12.		• 40 (43%) students rated as Excellent, 46.2 % (43) students rated as Good, 8.6 % (8) students rated as Adequate, 1.1% (1) students rated as Inadequate and 1 student as poor for Provision of Extra- curricular activities.
13.		<ul> <li>43%(40) students rated as Excellent, 49.5 %(46) students rated as Good, 6.5%</li> <li>(6) students rated as Adequate and 1.1%(1) students rated as Inadequate for Opportunities to participate in any of the extra-curricular activities</li> </ul>
14.		• 44.1% (41) students rated as Excellent, 49.5 % (46) students rated as Good, 5.4% (4) students rated as Adequate and 1.1% (1) students rated as inadequate for Sports Facilities
15.		• 41.9 %( 39) students rated as Excellent, 45.2 %( 42) students rated as Good, 10.8 %( 10) students rated as Adequate and 2.2% (2) students rated as Inadequate for Recreational Facilities
16.		• 43 % (40) students rated as Excellent, 48.4% (45) students rated as Good, 7.5% (7) students rated as Adequate and 1.1% (1) students rated as inadequate for Health care/ sanitation facilities
17.		• 50.5% (47) students of B.Ed. course rated as Excellent, 41.9 % (39) students rated as Good, 7.5 % (7) students rated as Adequate for the teacher encouraged the students to participate in curricular and co-curricular activities
18.	SUPPORT SYSTEM	• 52.7% (49) students of B.Ed. course rated as Excellent, 40.9 % (38) students rated as Good and 6.5% (6) students rated as Adequate for How helpful was the mentor in advising?
19.		• 43%(40) students of B.Ed. course rated as Excellent, 51.6% (48) students rated as Good and 5.4%(5) students rated as Adequate for Interaction pattern with the faculty members
20.		• 48.4 %(45) students of B.Ed. course rated as Excellent, 47.3%(44) students rated as Good, 3.2%(3) students rated as Adequate and 1.1%(1) students rated as Inadequate for Interaction pattern with the Head of the Institute
21.		• 48.4%(45) students of B.Ed. course rated as Excellent, 40.9%(38) students rated as Good, 9.7% (9) students rated as Adequate and 1.1%(1) students rated as Inadequate for the institute takes active interest in promoting internship programme.
22.		• 44.1% (41) students of B.Ed. course rated as Excellent, 48.4% (45) students rated as Good, 5.4% (5) students rated as Adequate and 2.2% (2) students rated as Inadequate for the Institute's administrative dealing.
23.		• 47.3 % (44) students of B.Ed. course rated as Excellent, 46.2%(43) students rated as Good and 6.5% (6) students rated as Adequate for The internal evaluation system prescribed by the affiliating body.
24.		• 50.5% (47) students of B.Ed. course rated as Excellent, 37.6% (35) students rated as Good, 10.8 % (10) students rated as Adequate and 1.1% (1) students rated as

	Inadequate for Internal evaluation policy adopted by the Institution was excellent rated by
25.	• 53.8% (50) students of B.Ed. course rated as Excellent, 35.5% (33) students rated as Good, 9.7% (9) students rated as Adequate and 1.1% (1) students rated as Inadequate for what do you feel that your programme at your institute is?
26.	• The attitude of teachers to extra- curricular activities are excellent rated by 52.7 % (49students), 38.7% (36) rated as Good and 8.6%(8) as adequate.
27.	• 40.9% (380 rated excellent that their time at the Institute been intellectually enriching, 49.5% (460 as Good and 9.7% (9) as Adequate.
28.	• 51.6%( 48) rate the student-teacher relationship in the Institute as a whole is excellent, 38.7% (36) rated as good, 7.55% (7) as adequate and 2.2% (2) as poor.
29.	• 45.2 %(42) students rated excellent that institute contributed to develop Leadership Qualities, where as 47.3% (44)rated good ,6.5% (6) as adequate and 1.1%(1) rated as poor.
30.	• 47.3% (i.e. 44 students) rated as excellent that they have developed time management skill among them during B.Ed. programme, where as 41.9% (49) rated as good and 10.8% (10) students rated as adequate.
31.	• 51.6% (48 students) rated excellent that B.Ed. programme developed Communication Skills among them, 38.7% (36 students) rated good and 9.7% (9 students) rated Adequate.
32.	• 47.3% (44 students out of 93) rated excellent as the institute developed ICT skills among them, 45.2% (42) rated as good and 7.5% (7 students).
33.	• Excellent Problem Solving Competencies has been developed as rated by 45.2% (42 students), good by 46.2% (43) and 8.6% (8 students) as Adequate.
34	• Overall Academic Experience in the Institute rated excellent by 49.5% (46), 44.1% (44) rated good and 6.5% (6 students) rated adequate.