# SIDANA INSTITUTE OF EDUCATION 

Khiala Khurd, RamTirath Road, Amritsar
Approved by NCTE, Accredited by NAAC \& Permanently Affiliated to GNDU
INTERNAL QUALITY ASSURANCE CELL
Students Satisfaction Survey (Tool)
Academic Year- (2016-2017)

## Report of Student Feedback Performa:

To make teaching-learning process more effective there is a dire need to get systematic feedback on the rating scale develops by the institute for above said purpose. To collect feedback from the existing students is the regular feature of the institute. At the end of every annual session i.e. MarchApril month, feedback Performa is distributed individually to the students.

About the rating Scale: To collect the data a self prepared questionnaire by the faculty members of the institute is used. This tool is divided into five Areas which are Academics, Infrastructure, Skills/ Competencies developed during course of study, Overall Experience in the institute.

| Total Number of Students | 93 |
| :--- | :---: |
| Number of Female Students | 84 |
| Number of Male Students | 09 |
| Rural | 50 |
| Urban | 43 |
| Graduate | 61 |
| Post Graduate | 34 |

$\left.\begin{array}{|l|l|l|l|l|l|l|l|l|}\hline \begin{array}{l}\text { S. } \\ \text { N } \\ \text { o. }\end{array} & \text { Parameters } & \begin{array}{l}\text { Exce } \\ \text { llent }\end{array} & \begin{array}{l}\text { Good }\end{array} \begin{array}{l}\text { Ad } \\ \text { equ } \\ \text { ate }\end{array} & \begin{array}{l}\text { Ina } \\ \text { deq } \\ \text { uat } \\ \text { e }\end{array} & \text { Poor }\end{array}\right)$

| 3. | The programme \& course outcomes were clear to you | $\begin{array}{\|l\|} \hline 51.6 \\ \% \end{array}$ | $\begin{aligned} & 43 \\ & \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 5.4 \\ & \% \end{aligned}$ | --- | --- |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4. | Use of Teaching Aids \& ICT in the class to facilitate teaching | $\begin{array}{\|l\|} \hline 53.8 \\ \% \\ \hline \end{array}$ | $\begin{aligned} & 40 . \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 5.4 \\ & \% \end{aligned}$ | --- | --- |  |
| 5. | How well did the teacher prepare for the classes? | $\begin{aligned} & 49.5 \\ & \% \end{aligned}$ | $\begin{aligned} & 44 . \\ & 1 \% \end{aligned}$ | $\begin{aligned} & \hline 6.5 \\ & \% \end{aligned}$ | --- | --- |  |
| 6. | How well was the teacher able to communicate? | $\begin{aligned} & 48.4 \\ & \% \end{aligned}$ | $\begin{aligned} & 47 . \\ & 3 \% \end{aligned}$ | $\begin{aligned} & \hline 3.2 \\ & \% \end{aligned}$ | 1.1\% | ---- |  |
| 7. | Academic content provided by the facilitator is | $\begin{aligned} & 55.8 \\ & \% \end{aligned}$ | $\begin{aligned} & \hline 43 \\ & \% \end{aligned}$ | $\begin{array}{\|l\|} \hline 1.2 \\ \% \end{array}$ | --- | --- |  |
| 8. | The entire syllabus was covered in the class | $\begin{aligned} & 52.7 \\ & \% \end{aligned}$ | $\begin{aligned} & 46 . \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1.1 \\ & \% \end{aligned}$ | --- | --- |  |


|  | INFRASTRUCTURE |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 9. | Infrastructure facilities in the Campus (LCD/Audio/Computer/Seat ing Arrangements etc) | $\begin{aligned} & 51.2 \\ & \% \end{aligned}$ | $\begin{aligned} & 37 . \\ & 2 \% \end{aligned}$ | $\begin{aligned} & \hline 8.6 \\ & \% \end{aligned}$ | 3\% | --- |  |
| $\begin{aligned} & \hline 1 \\ & 0 . \end{aligned}$ | Library reading material and Digital resources for the course? | $\begin{aligned} & 44.1 \\ & \% \end{aligned}$ | $\begin{aligned} & 49 . \\ & 5 \% \end{aligned}$ | $\begin{aligned} & \hline 6.5 \\ & \% \end{aligned}$ | --- | --- |  |
| $\begin{aligned} & \hline 1 \\ & 1 . \end{aligned}$ | Internet Facility | $\begin{aligned} & 39.8 \\ & \% \end{aligned}$ | $\begin{aligned} & 48 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 10 . \\ & 8 \% \end{aligned}$ | ---- | 1.1\% |  |
| $\begin{aligned} & \hline 1 \\ & 2 . \end{aligned}$ | Extra- curricular activities facilities | 43\% | $\begin{aligned} & 46 . \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8.6 \\ & \% \end{aligned}$ | 1.1 \% | 1.1\% |  |
| $\begin{aligned} & 1 \\ & \hline 3 . \end{aligned}$ | Opportunities to participate in any of the extracurricular activities | 43 \% | $\begin{aligned} & 49 . \\ & 5 \% \end{aligned}$ | $\begin{aligned} & \hline 6.5 \\ & \% \end{aligned}$ | 1.1s\% | --- |  |
| $\begin{aligned} & \hline 1 \\ & 4 . \end{aligned}$ | Sports Facilities | $\begin{aligned} & 44.1 \\ & \% \end{aligned}$ | $\begin{aligned} & 49 . \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 5.4 \\ & \% \end{aligned}$ | 1.1\% | --- |  |


| $\begin{array}{\|l\|} \hline 1 \\ 5 . \end{array}$ | Recreational Facilities | $\begin{aligned} & 41.9 \\ & \% \end{aligned}$ | $\begin{aligned} & 45 . \\ & 2 \% \end{aligned}$ | $\begin{array}{\|l} \hline 10 . \\ 8 \% \end{array}$ | 2.2\% | --- |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|l\|} \hline 1 \\ 6 . \\ \hline \end{array}$ | Health care/ sanitation facilities | 43\% | $\begin{aligned} & 48 . \\ & 4 \% \end{aligned}$ | $\begin{array}{\|l} \hline 7.5 \\ \% \end{array}$ | 1.1\% | --- |  |
|  | SUPPORT SYSTEM |  |  |  |  |  |  |
| $\begin{array}{\|l\|} \hline 1 \\ 7 . \end{array}$ | How far the teacher encourages the student to participate in curricular and co-curricular activities? | $\begin{aligned} & \hline 50.5 \\ & \% \end{aligned}$ | $\begin{aligned} & 41 . \\ & 9 \% \end{aligned}$ | $\begin{array}{\|l} \hline 7.5 \\ \% \end{array}$ | --- | --- |  |
| $\begin{array}{\|l\|} \hline 1 \\ 8 . \\ \hline \end{array}$ | How helpful was the mentor in advising? | $\begin{aligned} & 52.7 \\ & \% \end{aligned}$ | $\begin{aligned} & 40 . \\ & 90 \end{aligned}$ | $\begin{aligned} & 6.5 \\ & \% \end{aligned}$ | --- | --- |  |
| $\begin{array}{\|l\|} \hline 1 \\ 9 . \\ \hline \end{array}$ | Interaction pattern with the faculty members | 43 \% | $\begin{aligned} & \hline 51 . \\ & 6 \% \end{aligned}$ | $\begin{array}{\|l\|l\|} \hline 5.4 \\ \% \end{array}$ | --- | --- |  |
| $\begin{array}{\|l\|} \hline 2 \\ 0 . \\ \hline \end{array}$ | Interaction pattern with the Head of the Institute | $\begin{aligned} & 48.4 \\ & o / \end{aligned}$ | $\begin{aligned} & 47 . \\ & 3 \% \end{aligned}$ | $\begin{array}{\|l} \hline 3.2 \\ \% \end{array}$ | 1.1\% | --- |  |


| $\begin{array}{\|l\|} \hline 2 \\ 1 . \end{array}$ | The institute takes active interest in promoting internship programme | $\begin{aligned} & 48.4 \\ & \% \end{aligned}$ | $\begin{aligned} & 40 . \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 9.7 \\ & \% \end{aligned}$ | 1.1\% | --- |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|l\|} \hline 2 \\ 2 . \\ \hline \end{array}$ | How do you find the Institute's administrative dealings? | $\begin{aligned} & 44.1 \\ & \% \end{aligned}$ | $\begin{aligned} & 48 . \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 5.4 \\ & \% \end{aligned}$ | 2.2\% | --- |  |
| $\begin{array}{\|l\|} \hline 2 \\ 3 . \end{array}$ | The internal evaluation system prescribed by the affiliating body as it exists is | $\begin{aligned} & 47.3 \\ & \% \end{aligned}$ | $\begin{aligned} & 46 . \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6.5 \\ & \% \end{aligned}$ | --- | --- |  |
| $\begin{array}{\|l\|} \hline 2 \\ 4 . \end{array}$ | Internal evaluation policy adopted by the Institute | $\begin{aligned} & 50.5 \\ & \% \end{aligned}$ | $\begin{aligned} & 37 . \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 10 . \\ & 8 \% \end{aligned}$ | 1.1\% | --- |  |
| $\begin{aligned} & 2 \\ & 5 . \\ & \hline \end{aligned}$ | When you meet student who have taken a similar programme at other Institute, what do you feel that your programme at your institute is? | $\begin{aligned} & 53.8 \\ & \% \end{aligned}$ | $\begin{aligned} & 35 . \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 9.7 \\ & \% \end{aligned}$ | 1.1\% | --- |  |
| $\begin{array}{\|l\|} \hline 2 \\ 6 . \\ \hline \end{array}$ | How will you rate the attitude of teachers to extra- curricular activities? | $\begin{aligned} & 52.7 \\ & \% \end{aligned}$ | $\begin{aligned} & 38 . \\ & 7 \% \end{aligned}$ | $\begin{aligned} & \hline 8.6 \\ & \% \end{aligned}$ | --- | --- |  |


| $\begin{array}{\|l\|} \hline 2 \\ 7 . \\ \hline \end{array}$ | Has your time at the Institute been intellectually enriching? | $\begin{aligned} & \hline 40.9 \\ & \% \end{aligned}$ | $\begin{aligned} & 49 . \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 9.7 \\ & \% \end{aligned}$ |  | --- | --- |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|l\|} \hline 2 \\ 8 . \\ \hline \end{array}$ | How do you rate the student-teacher relationship in the Institute as a whole? | $\begin{aligned} & \hline 51.6 \\ & \% \end{aligned}$ | $\begin{aligned} & \hline 38 . \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 7.5 \\ & \% \end{aligned}$ |  | 2.2\% | --- |  |
|  | SKILLS/ COMPETENCIES DEVELOPED |  |  |  |  |  |  |  |
| $\begin{aligned} & \hline 2 \\ & 9 . \\ & \hline \end{aligned}$ | Leadership Qualities | $\begin{aligned} & 45.2 \\ & \% \end{aligned}$ | $\begin{aligned} & 47.3 \\ & \% \end{aligned}$ |  | $\begin{aligned} & 6.5 \\ & \% \end{aligned}$ | 1.1 $\%$ | --- |  |
| $\begin{array}{\|l\|} \hline 3 \\ 0 . \\ \hline \end{array}$ | Time Management | $\begin{aligned} & 47.3 \\ & \% \end{aligned}$ | $\begin{aligned} & 41.9 \\ & \% \end{aligned}$ |  | 8\% | --- | --- |  |
| $\begin{array}{\|l\|} \hline 3 \\ 1 . \end{array}$ | Communication Skills | $\begin{aligned} & 51.6 \\ & \% \end{aligned}$ | $\begin{aligned} & 38.7 \\ & \% \end{aligned}$ |  | $9.7$ | --- | --- |  |
| $\begin{aligned} & \hline 3 \\ & 2 . \end{aligned}$ | Use of ICT tools | $\begin{aligned} & \hline 47.3 \\ & \% \end{aligned}$ | $\begin{aligned} & \hline 45.2 \\ & \% \end{aligned}$ |  | $\begin{aligned} & \hline 7.5 \\ & \mathrm{~s} \% \end{aligned}$ | --- | --- |  |


| $\begin{aligned} & 3 \\ & 3 . \end{aligned}$ | Problem Solving Competencies | $\begin{aligned} & 45.2 \\ & \% \end{aligned}$ | $\begin{aligned} & 46.2 \\ & \% \end{aligned}$ | $\begin{aligned} & 8.6 \\ & \% \end{aligned}$ | --- | --- |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & 3 \\ & 4 . \end{aligned}$ | Overall Academic Experience in the Institute | $\begin{aligned} & 49.5 \\ & \% \end{aligned}$ | $\begin{aligned} & 44.1 \\ & \% \end{aligned}$ | $\begin{aligned} & 6.5 \\ & \% \end{aligned}$ | --- | --- |  |

## Analysis Report

| Sr. <br> No. | Area | Analysis Report |
| :---: | :---: | :---: |
| 1. | Academics | - 63.4 \% students rated B.Ed. course excellent in helping them to develop knowledge, concepts \& skills required for teaching profession which are 59 out of 93 , where as 32 i.e. $25.6 \%$ rated Good and 2 students as adequate. |
| 2. |  | - Orientation programme provided at the commencement of the session is excellent rated by $49.5 \%$ ( 46 out of 93 ), $48.4 \%$ as good i.e. 45 out of 93 and $2.2 \%$ as adequate i.e. 2 out of 93 . |
| 3. |  | - Clarity of the programme \& course outcomes is excellent rated by 48 students out of 93 which are $51.6 \% .43 \%$ ( 40 out of 93 ) rated good and $5.4 \%$ i.e. 5 out of 93 |
| 4. |  | - Teaching Aids \& ICT used in the class to facilitate teaching were excellent rated by 50 students out of 93 i.e. $53.8 \%$. 38 out of 93 i.e. $49.5 \%$ rated as good and $5.4 \%$ i.e. 5 out of 93 . |
| 5. |  | - $49.5 \%$ students agreed that the teachers were excellent prepared for the classes ( 46 out of 93 ). $44.1 \%$ students agreed good i.e. 41 out of $93,6.5 \%$ students agreed Adequate, $1.1 \%$ students agreed Inadequate that the teachers were prepared for the classes. |
| 6. |  | - $48.4 \%$ students agreed for the Communication Skills of Teachers are excellent $45,47.3 \%$ students agreed for the Communication Skills of Teachers are good 44, 3.2 \% students agreed for the Communication Skills of Teachers are Adequate 3, 1.1\% students agreed Inadequate the Communication Skills of Teachers lout of 93 . |
| 7. |  | - $49.5 \%$ students agreed for Quality of Academic content provided by the facilitator are excellent $46,43 \%$ students agreed for Quality of Academic content provided by the facilitator are good $40,7.5 \%$ students rated as Adequate for Quality of Academic content provided by the facilitator which are 7 out of 93 . |
| 8. |  | - $52.7 \%$ students rated as excellent for whole syllabus completed in time 49 out of $93,46.2 \%$ students rated as good 43,1 students rated as Adequate. |
| 9. | INFRAST | - 47.3 \% students rated as Excellent 44, 41 students rated as Good which |


|  | RUCTURE | $41.4 \%, 8$ students rated as Adequate Infrastructure facilities in the Campus (LCD/Audio/Computer/Seating Arrangements etc). |
| :---: | :---: | :---: |
| 10. |  | - 44.1 \% students rated as Excellent i.e. 41 out of $93,49.5 \%$ students rated as Good i.e. 46 out of $93,6.5 \%$ students rated as Adequate which are 6 students rated as Inadequate for Reading material, Book Bank facility \& e- resources in the library |
| 11. |  | - 37 students rated as Excellent, 45 students rated as Good, 10 students rated as Adequate and $1.1 \%$ students rated as Poor for Internet Facility. |
| 12. |  | - $40(43 \%)$ students rated as Excellent, $46.2 \%$ (43) students rated as Good, 8.6 $\%$ (8) students rated as Adequate, $1.1 \%$ (1) students rated as Inadequate and 1 student as poor for Provision of Extra- curricular activities . |
| 13. |  | - $43 \%(40)$ students rated as Excellent, $49.5 \%(46)$ students rated as Good, $6.5 \%$ (6) students rated as Adequate and $1.1 \%(1)$ students rated as Inadequate for Opportunities to participate in any of the extra-curricular activities |
| 14. |  | - $44.1 \% ~(41)$ students rated as Excellent, $49.5 \%(46)$ students rated as Good, $5.4 \%$ (4) students rated as Adequate and $1.1 \%$ (1) students rated as inadequate for Sports Facilities |
| 15. |  | - $41.9 \%$ ( 39) students rated as Excellent, $45.2 \%$ ( 42) students rated as Good, $10.8 \%$ (10) students rated as Adequate and $2.2 \%$ (2) students rated as Inadequate for Recreational Facilities |
| 16. |  | - $43 \%$ (40) students rated as Excellent, $48.4 \%$ (45) students rated as Good, $7.5 \%$ (7) students rated as Adequate and $1.1 \%$ (1) students rated as inadequate for Health care/ sanitation facilities |
| 17. |  | - $50.5 \%$ (47) students of B.Ed. course rated as Excellent, $41.9 \%$ (39) students rated as Good, $7.5 \%(7)$ students rated as Adequate for the teacher encouraged the students to participate in curricular and co-curricular activities |
| 18. |  | - $52.7 \%$ (49) students of B.Ed. course rated as Excellent, $40.9 \%$ (38) students rated as Good and $6.5 \%$ (6) students rated as Adequate for How helpful was the mentor in advising? |
| 19. |  | - $43 \%(40)$ students of B.Ed. course rated as Excellent, $51.6 \%$ (48) students rated as Good and $5.4 \%(5)$ students rated as Adequate for Interaction pattern with the faculty members |
| 20. |  | - $48.4 \%(45)$ students of B.Ed. course rated as Excellent, $47.3 \%(44)$ students rated as Good, $3.2 \%$ (3) students rated as Adequate and $1.1 \%(1)$ students rated as Inadequate for Interaction pattern with the Head of the Institute |
| 21. |  | - $48.4 \%(45)$ students of B.Ed. course rated as Excellent, $40.9 \%$ (38) students rated as Good, $9.7 \%$ (9) students rated as Adequate and $1.1 \%(1)$ students rated as Inadequate for the institute takes active interest in promoting internship programme. |
| 22. |  | - $44.1 \%$ (41) students of B.Ed. course rated as Excellent, $48.4 \%$ (45) students rated as Good, $5.4 \%$ (5) students rated as Adequate and $2.2 \%$ (2) students rated as Inadequate for the Institute's administrative dealing. |
| 23. |  | - $47.3 \%(44)$ students of B.Ed. course rated as Excellent, $46.2 \%(43)$ students rated as Good and $6.5 \%$ (6) students rated as Adequate for The internal evaluation system prescribed by the affiliating body. |
| 24. |  | - $50.5 \%$ (47) students of B.Ed. course rated as Excellent, $37.6 \%$ (35) students rated as Good, $10.8 \%(10)$ students rated as Adequate and $1.1 \%$ (1) students rated as |


|  | Inadequate for Internal evaluation policy adopted by the Institution was excellent rated by |
| :---: | :---: |
| 25. | - $53.8 \%$ (50) students of B.Ed. course rated as Excellent, $35.5 \%$ (33) students rated as Good, $9.7 \%$ (9) students rated as Adequate and $1.1 \%$ (1) students rated as Inadequate for what do you feel that your programme at your institute is? |
| 26. | - The attitude of teachers to extra- curricular activities are excellent rated by $52.7 \%$ ( 49 students), $38.7 \%$ (36) rated as Good and $8.6 \%(8)$ as adequate. |
| 27. | - $40.9 \%$ ( 380 rated excellent that their time at the Institute been intellectually enriching, $49.5 \%$ ( 460 as Good and $9.7 \%$ (9)as Adequate. |
| 28. | - $51.6 \%$ ( 48) rate the student-teacher relationship in the Institute as a whole is excellent, $38.7 \%$ (36)rated as good, $7.55 \%$ (7)as adequate and $2.2 \%$ (2)as poor. |
| 29. | - $45.2 \%(42)$ students rated excellent that institute contributed to develop Leadership Qualities, where as $47.3 \%$ (44)rated good ,6.5\% (6) as adequate and $1.1 \%(1)$ rated as poor. |
| 30. | - $47.3 \%$ (i.e. 44 students) rated as excellent that they have developed time management skill among them during B.Ed. programme, where as $41.9 \%$ (49) rated as good and $10.8 \%$ (10) students rated as adequate. |
| 31. | - $51.6 \%$ ( 48 students) rated excellent that B.Ed. programme developed Communication Skills among them, $38.7 \%$ ( 36 students) rated good and 9.7\% (9 students) rated Adequate. |
| 32. | - $47.3 \%$ ( 44 students out of 93 ) rated excellent as the institute developed ICT skills among them, $45.2 \%$ (42) rated as good and $7.5 \%$ ( 7 students). |
| 33. | - Excellent Problem Solving Competencies has been developed as rated by $45.2 \%$ ( 42 students), good by $46.2 \%$ (43) and $8.6 \%$ ( 8 students) as Adequate. |
| 34 | - Overall Academic Experience in the Institute rated excellent by $49.5 \%$ (46), $44.1 \%$ (44) rated good and $6.5 \%$ ( 6 students) rated adequate. |

